



GRAPHIC

Q009Q-10

QUALITY POLICY

The primary objective of the organisation (Q009P) will be achieved if quality is achieved in all of the products and services that Graphic supplies. This quality will be achieved by a commitment to the seven “P”s.

PURCHASER	Understand and meet the stated and real requirements of the customer and provide confidence with regard to the company’s processes, equipment and people.
PEOPLE	Provide relevant training, development and support to produce a skilled, motivated and empowered workforce that is aware of customer requirements and the importance of product safety.
PARTNERS	Ensure that applicable legal and regulatory requirements are complied with and work with organizations and individuals with common goals including customers and suppliers.
PRODUCT	Implement and maintain controls that ensure that customer requirements are complied with and regulatory body requirements are achieved.
PROCESS	Reduce variation through continual improvement and the use of world-class equipment, materials and processes to provide product that meets or exceeds requirements.
PERFORMANCE	Monitor and review all aspects of company activity (including customer satisfaction, risks and opportunities) and provide feedback for improvement.
PROGRESS	Establish quality objectives and review them regularly together with this policy and the overall performance of the organisation to ensure the continual improvement of the quality management system and development of the product.

To achieve this, Graphic will maintain AS9100 and NADCAP approvals relevant to the business and work to international standards for product such as IPC.

These commitments begin with the Managing Director and the Management Team, and are paramount requirements throughout the Company.

David Pike
Managing Director

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